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DEFINITIONS

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DEFINITIONS

ACCESS CHARGES

A monthly recurring charge applied to lines that have access to switched dial tone.

AIRLINE MILEAGE:

Airline mileage usually has to do with the airline distance between the customers primary terminal and any off premises extensions of his service or for services not covered in the fixed zone charges.

APPLICANT:

An individual or concern making application to the company for telephone service.

AUTHORIZED USER:

A person, firm or corporation (other than the customer) who is authorized to communicate over the service or channel furnished a customer.

BASE POINT:

The main central serving office from which services and rates are established.

BATTERY POWER:

Electrical energy furnished by means of a circuit from a central office or other sources of supply to a private branch exchange system or other equipment requiring battery power.

BRIDGED LINE SERVICE:

Bridged line service is the connecting of individual customer residence and business or two business individual lines together for the convenience of the customer. Service must apply to an individual customer, owner.

BUILDING

The term "same building" is to be interpreted to mean a structure under one roof, or two or more structures which are connected by an enclosed passageway in which the wires or cable of the company may be placed without exposure to outside electrical circuits or the weather. In no case can conduit be considered as an enclosed passageway.

BURIED CABLE:

A cable designed for use as direct burial in underground construction and utilized in providing service or channel facilities to or on the customer's or authorized user's premises. (See Underground)

## DEFINITIONS

## BUSINESS SERVICE

Exchange service furnished to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals, practicing a profession or operating a business who have no office telephone service other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature. If the directory listing denotes the character of the service to be for business use, the rates for business service will apply. The company will have final say in making such determination.

## CENTRAL OFFICE

A telephone company's switching office unit by means of which one telephone station may be connected to another.

## CENTRAL OFFICE AREA

A specific portion of an exchange area served by a particular central office.

## CHANNEL

The electrical or audio path provided by the company between two or more stations or channel terminations and derived in such manner as the company may select.

## CHANNEL FOR THE TRANSMISSION OF RECORDED MUSIC AND SPEECH

Channel for the alternate transmission of recorded music and speech are channel facilities suitable for the one-way transmission of recorded music from transmitting equipment to a loudspeaker and the alternate transmission of two-way speech and control on the same channel by means of special combinations of station equipment. The channel facilities are provided between specified locations. All station equipment is provided by the customer.

## CHANNELS FOR SIGNAL TRANSMISSION

Channels for signal transmission are channels provided between specified locations suitable for connection of customer-owned signal equipment, or company owned station equipment.

## CHANNEL TERMINATION

1. When a private line involved premises in more than two exchanges, channel termination charges apply.
2. When an interexchange switching arrangement is furnished in connection with one or more private lines, one channel termination charge applies at each exchange connected to such private line except that:
  - a. no channel termination charges apply at the terminal exchanges of the complete private line service affected by the switching arrangement,
  - b. at the exchange where the switching arrangement is located, a channel termination charge applies once for each of the maximum number of private lines which can be operated simultaneously with such exchange as an intermediate point.

## DEFINITIONS

## CIRCUIT MILEAGE

Circuit mileage is the distance measured along the route of the circuit between any two given points on that circuit.

## CONNECTING ARRANGEMENT

The term "connecting arrangement" denotes the protective equipment provided by the company to accomplish the direct electrical connection of customer provided facilities with the facilities of the company.

## CONTINUOUS PROPERTY

## A. Same Building

A suite of offices occupied by a customer that has a common wall or is located directly above or below each other. Service between offices of different customers will be considered as being provided on non-continuous property.

## B. Different Buildings

The property owned, leased or rented by a customer where all portions may be served without crossing a public thoroughfare or the property or premises of another.

## CONVENIENCE EQUIPMENT SERVICE (See also SUPPLEMENTAL EQUIPMENT)

Supplemental telephone convenience equipment service is exchange service furnished by means of miscellaneous items of telephone equipment such as jacks, switches, auxiliary signals of various types, additional receivers, deaf set equipment, code calling equipment, etc., and any combination of this equipment.

## CO-SIGNER

A person who assumes liability for the payment for service provided by a utility if a customer fails to pay for the service.

## CUSTOMER

A person:

1. Who receives or applies to receive any telecommunication service from a utility; or
2. In whose name such service is or is to be provided, as evidenced by:
  - (a) His signature on the application or contract for service; or
  - (b) In the absence of a signed instrument, the receipt and payment of bills regularly issued in the name of the customer, regardless of the identity of the actual user of the service.

## CUSTOMER DIRECTORY LISTING

Residential customer directory listing; Those having the same surname, living at the same address - husband and wife - parent and child - woman and deceased husband - given name and nick-name.

DEFINITIONS

CUSTOMER OWNED EQUIPMENT (Customer Provided Equipment)

Equipment authorized, by the company of F.C.C. Regulations, to be attached to the facilities of the company, according to these tariffs.

CUSTOMER OWNED AND MAINTAINED (COAM)

Equipment not owned or authorized by the company for use in the service rendered.

CUSTOMER/OWNER OWNED PAY TELEPHONE

Customer/owner owned pay telephone (C.O.P.T.) (coin or coinless) is connected to provide pay telephone service. See Local Public Access Line.

DATE OF PRESENTATION

The date upon which a bill or notice is mailed, postage prepaid, in a sealed envelope properly addressed to the customer, or the date when the bill or notice is presented to the customer.

DEPOSIT

Money provided by a customer to ensure payment for service provided by a utility.

DIAL TELEPHONE SERVICE

Service by means of a telephone system in which the central office equipment is of the automatic or machine-switching or digital type and in which the customer's station is equipped with a dial for use in originating calls therefrom.

DIGITAL TELEPHONE SERVICE

See Dial Telephone Service.

DIRECTORY LISTINGS

Essential information in the telephone directory whereby telephone users may ascertain the telephone number of a customer's station. Extra listing service is exchange service providing for the listing of additional information concerning a customer's telephone service both in the company's information records and in the directory.

EMERGENCY

A situation which exists when serious sickness or public safety or necessity is involved.

EXCHANGE

An exchange consists of one or more central offices, usually located in the same city, town or village, forming a local system providing local service between the customers in said city, town or village, or contiguous thereto, at rates established for that area.



## DEFINITIONS

## EXCHANGE AREA

An area within which the company holds itself out to render exchange telephone service from one or more central offices serving that area.

## EXCHANGE SERVICE

Exchange service is toll free telephone service furnished between customers within the exchange area.

## EXTENDED AREA SERVICE

Extended area service is an exchange service arrangement whereby all customer in an exchange or central office area are given additional toll free calling access to all customers in other exchange or central office areas.

## EXTENSION SERVICE

Extension service is exchange service furnished by means of additional telephone known as extension stations, which are connected to primary station, both of which use the same circuit to the central office and the same telephone number.

## FLAT RATE SERVICE

Exchange service line furnished for a fixed periodic charge.  
(See Zone Rates).

## FOCAL POINT

The term "focal point" is used in the application of private line mileage rates to some types of private line networks. As used in such cases, the term means either:

1. The common terminal point of all channels in the network, or
2. The station or terminal (one) from which intelligence is normally disseminated, or to which intelligence is directed, or
3. The point from which the network of channels receives it's electrical energy.

## FOREIGN EXCHANGE LINE

A foreign exchange (FEX) line is a service whereby a customer may order dialtone from another exchange rate area within the company or from another company that provides for toll-free dialing to and from the area served by the foreign exchange. (ie Reno dialtone in Fallon would give Reno callers a toll-free call to the business in Fallon subscribing to the foreign exchange service). See Tariff #32 for additional information and rates for FEX service.

## GUARANTOR

A person who assumes liability for the payment of an account if a customer fails to pay the account.

DEFINITIONS

INDIVIDUAL LINE SERVICE

Exchange service furnished by means of a line assigned for use by one customer only.

INSTALLATION CHARGE

An initial, non-recurring charge made under certain conditions to cover all or a portion of the cost of installing service lines and telephone equipment.

INTERCEPT

See Temporary Disconnect.

INTEREXCHANGE CHANNEL

That portion of a channel which interconnects different exchanges in which the stations are located.

INTRAEXCHANGE (LOCAL) CHANNEL

That portion of a channel which connects the station to the interexchange channel or a channel connecting two or more stations, within the same exchange area.

JOINT USER

An individual or concern authorized by the company and the customer to share in the use of a customer's business telephone service and premises.

LIFELINE ASSISTANCE (SLC DISCOUNT)

A co-sponsored federal and local telephone assistance program designed to aid qualifying low-income households on an annual certification basis by providing an ongoing monthly discount on the Federal Subscriber Line Charge and Local Residence Exchange Service.

LINE EXTENSIONS

A line extension is the outside plant required in addition to the existing facilities to extend a primary telephone service, to an additional location.

LINK UP AMERICA (LIFELINE CONNECTION ASSISTANCE)

A federally sponsored telephone assistance program designed to make telephone service accessible to qualifying low-income households who are currently not on the public switched network.

LISTINGS

The posting of a customer's name and or address in the company's information records, or directory, shall constitute a listing.

## DEFINITIONS

## LOCAL PUBLIC ACCESS LINE (L.P.A.L.)

An exchange business line to which customer/owner owned pay telephone (C.O.P.T.) (coin or coinless) is connected to provide pay telephone service. This service will not be provided with functions of coin collection, coin refund or coin telephone set re-ring. This service is provided by direct trunk access to the local central office. L.P.A.L. service is restricted and will not be used with (and not limited to) regular lines for business, residence, P.B.X., key systems, foreign exchange, WATS, Centrex, data transmission, mobile telephone, cellular phones, earth stations and all calling plans, etc.

## LOCAL SERVICE

Exchange service that is provided by a local telephone company within a local area of transport and access as defined in NAC 704.7515.

## MAIN CENTRAL OFFICE

The central office where intraexchange service is connected to intraexchange or interexchange service. The main central office is the toll center for that exchange, at which point the distances are measured (using V & H Coordinates) in determining toll charges.

## MEMBER OF A FIRM OR BUSINESS

Individuals engaged in the same business of profession on one premises, receiving service from the same facilities, are considered as members of a firm or business if the individuals or members of the firm, company or association file a joint income tax return and also if any individual member of a firm, company or association substantially participates in the earnings of his fellow members of such firm, company or association.

## MESSAGE TELEPHONE

A completed call or telephonic communication between two telephone stations.

## MILEAGE CHARGES

1. The additional charges added to exchange telephone service when off prem mileage charges are applied in addition to the regular zone flat rate charge for certain grades of service.
2. Charges for other special services, such as mileage station service, private line service, etc., with such charges applying between terminals of a circuit. Descriptions of charges, methods of measurement, etc., are set forth in other company tariffs.

## MILEAGE STATION

An extension, PBX or other station used in exchange telephone service which is so located with respect to the primary service to which it is connected that charge, based on the distance between such a station and its associated primary service, is applicable, in addition to other charges for the station. This terminology also applies to extension, PBX, or other lines which, instead of terminated in station, and terminate in key equipment.

## DEFINITIONS

## MOVE AND CHANGE CHARGE

A charge for a change of location or type of equipment on the same premises, made at the customer's request, where there is no interrupting of service other than that incident to the work involved, and which is not initiated by the company or required for the proper maintenance of the equipment or service.

## NON-CONTINUOUS PROPERTY

Property or properties of a customer that are so divided or located with respect to other property or properties of the customer that telephone service cannot be directly extended from one unit of property to the other without crossing the property or premises of another. Property as used herein does not involve ownership, but means a unit or part of a unit of the real estate either owned, leased, or rented by the customer, as a rented office in a building. Where two or more separated areas are used by a customer in the same building, they may be non-continuous property if the property or premises of another lies in between.

## OWNERSHIP OF PREMISES

When necessary, ownership of premises will be established after a certificate is submitted to the effect that the premises are owned by the customer.

## PERMANENT DISCONNECT

A discontinuance of service in which the facilities used for the prior service are considered to be available for use for another service.

## PREMISES

A premises is that portion of an individual house or building entirely occupied by one family, or be one proprietor, one flat or apartment occupied by one family, or any room of an office building, or two or more adjoining rooms, or floors of any office building, providing all such adjoining rooms, or floors are occupied by the same applicant or customer. (See also "Continuous Property".)

## PRIMARY RATE AREA

See Base Point.

## PRIMARY SERVICE LINE

The main telephone service line (excluding extension stations) of an individual exchange service or a private branch exchange service or key equipment service.

## PRINCIPLE CENTRAL OFFICE

The term "principle central office" refers to the central office in a single office exchange or to the office (usually the toll office) of a multi office exchange and is used for the interconnection of intraexchange, interexchange, intrastate and interstate service.

DEFINITIONS

PRIVATE LINE (SPECIAL ACCESS SERVICE)

A line furnished for the customer's own use to which are permanently connected two or more telephone stations and which will not be connected for exchange service.

PRIVATE LINE NETWORK

Two or more private line units of the same type which are permanently connected or may be connected by a switching arrangement. Mileage measurements are computed separately for each channel in such a network.

(The material previously in this section pertaining to Public Pay Station Service has been moved to Deregulated Section #28.)

RESIDENCE SERVICE

Exchange telephone service furnished a customer or a residence or place of dwelling where the actual or obvious use is only for domestic purposes.

RINGING POWER

Electrical energy furnished to a private branch exchange system for signaling stations connected thereto.

RURAL AREA

A portion of the exchange area located outside of the zoned areas. Zone 4 rates plus mileage from the outer boundary of Zone 4 establish the monthly rates for rural service. See Tariff #17.

SATISFACTORY CREDIT

Credit that is not unsatisfactory credit.

(The material previously in this section pertaining to Semi-Public Coinbox Service has been moved to Deregulated Section #28.)

SERVICE CONNECTION (INSTALLATION) CHARGE FOR LINES AND TERMINATION EQUIPMENT

A charge designed to cover in part certain operating expenses incident to the establishment of line and telephone service and the connection of the service with the telephone system.

SERVING CENTRAL OFFICE

The term "serving central office" denotes the central office from which a customer would normally be served for local exchange telephone service.

## DEFINITIONS

## SERVICE POINT

The term "service point" denotes a location at which service is furnished.

## SOFT DIAL TONE

A dedicated circuit which can only be used for calling emergency services (E911), telephone repair or customer services.

## SPECIAL BILLING CHARGES

Charges applied to a customers service which is usually mandated by federal, state or local jurisdiction.

## SPECULATIVE PROJECTS

Speculative projects are projects involving mining operations, stock or other promotional schemes, club membership or other drives, sales campaigns, resorts, business ventures when experience has shown that they are of a type subject to frequent sale or in which the proprietor has only a minor financial interest and other projects which present more than the usual liability of loss.

## SUPERSEDURE

The transfer of a customer's service including the telephone number, from one party to another, with no change in type or location of equipment, and with no interruption of the service.

## TEMPORARY DISCONNECT

A temporary discontinuance without termination of the service, made at the request of the customer or on the initiative of the company.

## TEMPORARY SERVICE

A service definitely known to be required for a short period, such as service to contractors for use during the construction of a building, service to a convention or circus, etc.

## TERMINAL

The term "terminal" denotes each of the points on a line or circuit where terminating equipment is or may be connected.

## TERMINATING EQUIPMENT

Terminating equipment is that equipment used to terminate the connection on the customer's side of the protector. It includes things such as telephones, key systems, PBX equipment, gongs, bells, modems, computers etc.

DEFINITIONS

TERMINATION OF SERVICE

The intentional cessation of service by a utility to a customer that has not been requested by the customer.

THIRD PERSON

Any person or public agency other than the customer making the designation or the utility.

TOLL LINES

A toll line is a line between two or more exchanges or toll stations, over which service is furnished on a message rate basis.

TOLL MESSAGE

A completed call between two exchange stations located in different exchange areas, two toll stations, or a toll station and an exchange station.

TOLL RESTRICTION

The customer of toll restricted service can still make local calls out from his telephone. However, he cannot access the toll network thru DDD or thru the operator and will not be allowed to make toll calls.

TRUNK LINE

A telephone circuit from one central office unit to another or between a private branch exchange system and a company central office. Individual lines in key systems are also referred to as Key System Trunks.

UNDERGROUND (CABLE IN DUCT)

A method of underground cable construction, using duct to place the cable in.

UNSATISFACTORY CREDIT

The credit of a customer who, within the preceding 12 months:  
(a) Has had his service terminated for nonpayment of a delinquent bill; or  
(b) Has dishonored two or more checks drawn by him in payment for service.

UTILITY

Utility means CC Communications Telephone.

ZONE RATES

Fixed monthly charges for local exchange service in accordance to the zone served.